



Address
 Angheza Shinwari Road., Suite 2
 Jalalabad, Nangarhar

Contact
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 WaheedJamalzai@outlook.com

Date of Birth
 27-12-1985

PROFILE

A highly experienced and competent IT support specialist with 13 years of experience in a variety of office based environments. A level head and rational approach to problem solving leads to reliability and fast solutions to IT technical issues.

SKILLS

- ✓ Splunk
- ✓ Oracle
- ✓ Microsoft Office
- ✓ CSS
- ✓ C+
- ✓ Information Technology
- ✓ Customer Service
- ✓ Leadership

PERSONALITY

- ✓ Communicative
- ✓ Punctuality
- ✓ Creativity
- ✓ Organized

LANGUAGES

- | | |
|---------|-----------------|
| Pashto | ● ● ● ● ● ● ● ● |
| Dari | ● ● ● ● ● ● ● ● |
| Urdu | ● ● ● ● ● ● ● ● |
| English | ● ● ● ● ● ● ● ● |

WAHEED JAMALZAI

IT Support Engineer

Facebook
<http://fb.com/WAHED.JAMALZAI/>

Linkedin
<http://linkedin.com/in/waheed-jamalzai/>

EDUCATION

2017
University of Kardan, Taimani Square, Kabul
 BACHELOR OF COMPUTER SCIENCE

EXPERIENCE

07.2020 - 08.2021
Moore Afghanistan, formerly known Afghanistan Holding Group

IT Support Engineer

01.2019 - 07.2020

Zohak Holding Group Inc. (ZTech)

IT Support Engineer

Install, configure, and support workstation software, hardware, printers, and phones

Analyze staff needs, identify vulnerabilities, and boost efficiency and accuracy

Execute systems and network design, documentation, implementation, testing, and administration, and ensure components meet business needs and work together seamlessly
 Implement applications and software upgrades and troubleshoot any performance issues

Train employees in using software and hardware, and provide technical support when needed

HOBBY



Photography



Body Building



IOS - Android