

Niamatullah “Mashkoor”

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CAREER OBJECTIVES:

The only objective that I always have is to join a prospective organization, where I can serve the people of Afghanistan, support myself, my family and to improve my knowledge and experience.

ACHIEVEMENTS:

- I have received Recommendation and Appreciation letters from IO Global Pvt (Ltd).
- I have received Appreciation letters from Fast Net ISP.

WORK EXPERIENCE:

Working as a Technical Engineer at IO Global PVT LTD from June 2019 till now.

Duties & Responsibilities:

- Installation of Point to Point, Multi-Point & WIMAX Links.
- Configuration of any Wireless Routers, Access Points, Mikrotik Router Board...
- Monitoring & Maintaining of Links.
- Solving related issues to the Network.
- Diagnosing, Troubleshooting & resolving Customers issues by questing customers about the issues they are facing in a detailed fashion to understand the Nub of problems.
- Changing & emerging Technologies.
- Supporting the Engineering team during planning, Design, Development, Installation, Maintenance and troubleshooting processes.
- Troubleshoot system related issues in a detailed fashion
- Having advance knowledge of monitoring the traffic and CCTV cameras.
- Maintenance of office data backup in external storage as per policy/guidelines
- Asset maintenance - Maintenance of IT equipment on a regular basis
- Repairing of equipment based on need | Computers, Laptops.
- Safeguarding the IT assets in the office and stand by IT equipment including office phones by proper storage and record keeping.
- Installation of application and software maintenance (MS office, Outlook & other office applications as and when requested with approval).
- Database of users to be maintained and updated.
- Reporting - IT vertical regular reporting should be shared on time and properly Like: Monthly report, Asset details, Backup details, Antivirus, Visit information, Daily report updating.

- Training & Induction - Conduct Training for staff for the proper and effective use of hardware and software.
- Conducting training for new employees
- Any other related tasks assigned by supervisor.
- 27/7 duty and being as a Help Desk during night time.

Worked as a Technical Engineer at Cyber Net Café from 2017 till 2019

Duties & Responsibilities:

- Solving Software and Hardware related issues.
- Solving customer's laptop issues.
- Installation of any kind of Software in customer's PCs.
- Troubleshoot system related issues.
- Solving related issues to the Network.

Worked as a Technical Engineer at Fast Net ISP from 2015 till 2017.

Duties & Responsibilities:

- Site Survey and Installation of WiMAX, Point to Point and Point to Multi Point links.
- Monitoring & Maintaining of Links.
- Configuration Wireless Routers (D-Link, Linksys, Net Gear, D-Link Access Point and Linksys Access Point)
- Solving related issues to the Network.
- 27/7 duty and being as a Help Desk during night time.

Worked as a Software & Hardware Engineer at Hashir Computer Shop

- Windows Installation 2000XP, 2007XP, Vista, Wind7,8,10,11.
- All Software installation.
- Replace the hardware Devices, Repairing Desktop Computers & Laptop Computers.
- Selling the computer accessories.

EDUCATIONAL BACKGROUND:

- **CERTIFICATE OF COMPIATION IN CYBER SECURITY ESSENTIAL FROM CISCO NETWORKING ACADEMY**
- **CERTIFICATE OF COMPIATION IN INTRODUCTION TO CYBER SECURITY FROM CISCO NETWORKING ACADEMY**
- **CERTIFICATE OF COMPIATION IN BEGINNER, INTERMEDIATE AND ADVANCE TYPING ASSESSMENT WITH THE TYPING SPEED OF ---WPM AND WITH ACCURACY OF --%.**
- **CNSS (CERTIFIED NETWORK SECURITY SPECIALIST) 11/06/2020**
- **BCS (BACHELOR OF COMPUTER SCIENCE) KHURASAN UNIVERSITY, JALALABAD AFGHANISTAN 2016-2020**
- **DIT (DIPLOMA IN INFORMATION TECHNOLOGY) 2016.**
- **MOS (MICROSOFT OFFICE SPECIALIST)**
- **COMPUTER HARDWARE**
- **MSCE (MICROSOFT CERTIFIED SYSTEM ENGINEER)**

Computer Skills:

- o MS Word
- o MS Excel
- o MS Power Point
- o MS Access
- **Web Designing**
 - o HTML
 - o CSS
- **Graphic Designing**
 - o Coral Draw
 - o Photoshop

Language Skills:

Language	Speaking/understanding	Reading	Writing
Pashto	Excellent	Excellent	Excellent
Dari	Good	Good	Excellent
English	Very Good	Very Good	Excellent
Urdu	Very Good	Very Good	Very Good

SKILLS AND COMPETENCIES:

- I am a young, energetic, friendly and hardworking.
- I am devoted and can work beyond the office timings.
- A positive and confident personality blended with a strong work ethic and good communication skills.
- Able to work independently and with minimal supervision.
- Have ability to work as data entry officer (Application based and web based Databases)
- Have the ability to Learn and work on Changing & Emerging Technologies.
- Have ability to learn anything through training which are related to Networking

References:

1. **Rahamatullah “Wafa”**: Field Engineer in IO-Global
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2. **Eng Ghulamullah**: Quality Control in URS MadgeTech Construction Company.
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